PATENT 10/015,383

. IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

: Group Art Unit: 2643

Michael W. Brown et al.

: Intellectual Property

Serial No:

10/015,383

Law Department

12/12/2001 Filed:

International Business

Title: Promoting Use of Experts

Machines Corporation :

To Callers Waiting In a Hold

11400 Burnet Road

Queue

Austin, Texas 78758



I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Assistant Commissioner of Patents, Washington, D. C. 20231 on March 26, 2002

INFORMATION DISCLOSURE STATEMENT

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Technology Center 2600

Assistant Commissioner of Patents Washington, D. C. 20231 Sir:

Applicants submit herewith patents, publications or other information of which they are aware, which they believe may be material to the patentability of this application and in respect of which there may be a duty to disclose in accordance with 37 C.F.R. 1.56.

While this Information Disclosure Statement may be "material" pursuant to 37 C.F.R. 1.56, it is not intended to constitute an admission that any patent, publication or other information referred to herein is "prior art" for this invention unless specifically designated as such.

In accordance with 37 C.F.R. 1.97(b) the filing of Information Disclosure Statement shall this construed to mean that a search has been made or that no

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other material information as defined in 37 CFR 1.56 (a) exists.

The patents and/or publications submitted herewith are set forth on the attached form, PTO-1449.

In the event a few is required in connection with the enclosed Information Disclosure Statement, the Commissioner of Patents and Trademarks is authorized to charge Deposit Account No. 09-0447 for the necessary amount.

Respectfully submitted,

Cynthia S. Byrd

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